

# FAQ

## What is Sage Summit Atlanta?

Sage Summit is our largest event series—putting businesses like you at the center of it all. Sage Summit Atlanta offers multiple days of technology, deeper learning, business advice, and networking for our customers, business partners, and accountants.

## When is Sage Summit Atlanta?

Sage Summit Atlanta will take place at the Hyatt Regency Atlanta on May 13 – 15, 2019.

## What is the Sage Product Showcase?

The Sage Product Showcase is the place to uncover the potential of the Sage ecosystem to power future business success. Learn about Sage Business Cloud and the value enhanced benefits our ISV solutions offer your business.

## What's included with my registration?

Your registration fee includes access to all content, experiences, meals and receptions Sage Summit Atlanta has to offer.

Please note programming on May 13 is for Sage business partners only. However, all of our attendees are invited to attend the welcome reception that evening.

## May I register for just a single day?

The registration fee includes access to all content, experiences, meals and receptions Sage Summit Atlanta has to offer. Single day registration is not offered.

Please note programming on May 13 is for Sage business partners only. However, all of our attendees are invited to attend the welcome reception that evening.

## Who can attend Sage partner's day?

Partner's day is an exclusive event being offered Monday, May 13, 2019 in Atlanta. It is open only to Sage partners, Sage Summit sponsors, and members of our Sage Accountants Network. It is not open to customers or prospects.

## Is the welcome reception on May 13 only for Sage business partners?

No, we invite all our Sage Summit Atlanta attendees to go to the welcome reception on May 13 from 5-8 p.m. This is a great opportunity to meet with your Sage business partner, Sage colleagues, and network with peers.

## May I bring a guest to the Welcome Reception?

Guest passes are not available for the welcome reception, but an event registration may be completed for any guests or colleagues you wish to bring with you.

## I can't make it to Sage Summit, but my colleague can. How do I transfer my registration to him/her?

We understand things happen. If this occurs just email [SageSummitUS@sage.com](mailto:SageSummitUS@sage.com) and we will make the adjustment.

## What is the cancellation policy?

A cancellation request must be submitted to [SageSummitUS@sage.com](mailto:SageSummitUS@sage.com) on or before midnight to be considered received by Sage.

### **For Sage Summit Atlanta:**

Conference cancellation requests must be submitted in writing and received on or before midnight ET April 14, 2019, to receive a full refund of the registration fee. Cancellation requests received after midnight ET April 14, 2019, and before midnight ET May 12, 2019, to receive fifty percent (50%) refund of the registration fee. No-shows and cancellation requests received during the event are not eligible for a refund. Transfer of the registration fee to subsequent years is not permitted.

Sage reserves the right to refuse or cancel my registration at any time with no liability other than refunding the applicable registration fee. Registrant must be 21 years of age to register for the Conference. There will be a \$25 processing fee for all cancellation requests.

## How much is registration?

Register early to save big!

\$299 Early bird rate – valid through March 31

\$399 Standard rate – valid through May 15

## Is the event accessible for guests with disabilities?

Yes, the Hyatt Regency Atlanta has ADA compliant accommodations and event space.

## How do I reserve a hotel room?

[Click here](#) to book a room at the Hyatt Regency Atlanta at the attendee discounted rate.

Rate Details:

- \$229/night (plus tax)
- Complimentary standard wireless internet
- Complimentary access to the fitness center
- \$29/night valet parking rate. Includes in and out privileges. 1 vehicle/room.

## When is the deadline to book hotel accommodation?

All hotel reservations at the discounted Sage rate will be made directly through the [hotel reservation link](#) on the registration site prior to April 18, 2019. After April 18, 2019, the hotel will make every effort to accommodate your request, but availability cannot be guaranteed at the Sage discounted rate.

## Do I have to register for breakout sessions?

Yes, in order to attend the breakout sessions, you must register for them in advance. Registration for the breakout sessions will open in early March.

When registering for the conference, you can select sessions as part of your registration process.

If you have already completed your registration and need to register for breakout sessions, please log back into the [registration site](#) using the email and password you created.

## What is the dress code?

The dress code at Sage Summit Atlanta is business casual. For men, we suggest button down shirts and dress pants. For women, dresses or blouses and skirts/dress pants for women. Please remember to pack comfortable shoes, and a sweater as temperatures in breakout rooms may vary.

## Still have questions?

Email [SageSummitUS@sage.com](mailto:SageSummitUS@sage.com) and someone from the Sage Summit US team will get back to you shortly.

## Have questions regarding sponsorships?

Email [SageSponsorship@sage.com](mailto:SageSponsorship@sage.com) and someone from our sponsorship team will get back to you.