

Frequently asked questions

What is the status of the Sage Summit US event?

Sage Summit US, which had been scheduled to take place December 8-11, 2020 in Orlando, has been postponed. After careful consideration, we have decided to **postpone the event until 2021** to ensure the health and safety of all registrants, sponsors and Sage colleagues.

What happens to my registration?

Your registration for Sage Summit 2020 will be canceled, and no further action is required. If you previously paid your registration fee, you are entitled to a complete refund. You will receive an email from the Sage Summit US team regarding your refund.

What if I already booked hotel accommodation? How do I cancel?

All existing reservations at the Gaylord Palms Resort & Convention Center will be canceled. You should receive a cancellation confirmation email from the hotel.

I've already booked my airfare for the event. What do I do?

Please check with your airline to understand your cancellation or rebooking options.

Still have questions?

Please send an email to sagesummitus@sage.com and someone from the Sage Summit team will get back to you.