

Frequently asked questions

Will Sage Sessions X3 be an in-person event?

The safety of our Sage Sessions X3 attendees is our priority. After careful consideration, we have decided to host the event in a virtual environment to ensure the health and safety of all registrants, sponsors, and Sage colleagues. Details around the virtual event will be shared soon.

When is Sage Sessions X3?

Sage Sessions X3 was scheduled to take place in person October 13 – 15, 2020 in San Francisco, CA. It will now be hosted virtually, and more details will be shared soon.

Where is Sage Sessions X3?

Sage Sessions X3 will be a virtual event.

What happens to my registration?

Your registration will be canceled, and no further action is required. If you previously paid your registration fee, you are entitled to a complete refund. You will receive an email from the Sage Sessions team regarding your refund.

What if I already booked hotel accommodation? How do I cancel?

Hotel reservations at the Grand Hyatt San Francisco will be canceled by the hotel. You will receive a cancellation confirmation email directly from the hotel.

I have already booked my airfare for the in-person event. What do I do?

Please refer to your air carrier's policies on flight cancellation or rebooking.

I am a sponsor of the in-person event. Will I receive a refund?

Yes. You will receive an email regarding your sponsorship cancellation and refund. If you have additional questions please email SageSponsorship@sage.com.

Still have questions?

Email SageSessionsX3@sage.com and someone from the Sage Sessions team will get back to you.