

Sage Sessions X3 Frequently asked questions

What is Sage Sessions X3?

Sage Sessions X3 is a valuable event experience scheduled for November 15-17, 2021, in Orlando, Florida. The event is designed to bring the Sage X3 community together for the insights, education, and inspiration needed to build their businesses with Sage.

What is the status of the Sage Sessions event?

Sage Sessions is still planned for November 15-17, 2021, in Orlando, Florida for Sage X3 customers and partners. The event originally included Sage Construction and Real Estate (CRE) customers and partners, but after careful consideration and feedback, we have decided to postpone the Sage Sessions experience for the CRE audience.

This decision will help ensure we can bring the entire Sage CRE community together for valuable content and networking opportunities at a time that better accommodates schedules. A new, digital experience will be offered to Sage CRE customers and partners. Details on the event, Sage Sessions Online Construction and Real Estate, will be coming soon.

Sage CRE customers and partners that were registered for the Sage Sessions live event or digital experience will receive a communication that fully outlines their next steps. If you have any questions, please email us at SageSessionsinfo@Sage.com.

When is Sage Sessions?

Sage Sessions will take place from November 15-17, 2021. The event will take place in Orlando, Florida, at the Gaylord Palms Resort & Convention Center. November 15 will be Partner Day and November 16-17 will host the main conference.

A digital experience will be offered to those that cannot make it to Orlando, from November 16-17, 2021, featuring access to limited event content including keynote sessions, select breakout sessions, and an exhibition.

Where is Sage Sessions?

Sage Sessions will take place at the Gaylord Palms Resort in Orlando, Florida.

Who should attend Sage Sessions?

The event is designed for Sage X3 customers and partners in North America.

What safety precautions will be put in place for the live event?

Your safety and wellbeing is our top priority, and we will continue to monitor the situation with COVID-19 in Florida, with the ambition to create a safe and comfortable event experience that everyone can enjoy.

Recent updates to our health and safety protocols include:

- We will require face masks to be worn throughout the indoor Sage Sessions event space.
- **All attendees will be required to present a negative COVID-19 test result or proof of full vaccination. We are partnering with Health Pass by CLEAR to**

provide a secure, digital way to validate COVID-19 health screenings using the free CLEAR mobile app. Instructions on how to provide proof of a negative test or full vaccination is available [here](#).

- Color-coded social distancing buttons will be provided to communicate your comfort level to other attendees.

You can learn more [here](#). We are confident in our health and safety measures, but if your comfort level changes, you may adjust your registration to attend the digital experience, through November 1.

The comprehensive guide to our health and safety protocols, the important steps you need to take before the event, and how the event check-in process will work is available now on our [website](#). Please read and understand what is required.

Where can I get more information on how to use the Health Pass by CLEAR app to ensure a smooth event check-in process?

The comprehensive guide to our health and safety protocols, the important steps you need to take before the event, and how the event check-in process will work is available now on our [website](#). Please read and understand what is required.

How much is registration?

The standard registration fee is \$499 USD per person, and \$299 USD per person for the digital experience.

Register with confidence knowing you can adjust how you attend the event if your comfort level changes. You will have the option to adjust how you attend the event through November 1. Live event attendees may adjust to attend the digital experience and digital experience attendees may upgrade to attend the full event experience in Orlando.

The live event rates do not include 7.5% Florida state sales tax. You can learn more about registration rates [here](#).

What's included with registration?

The registration fee for the live event in Orlando, Florida, offers access to the full Sage Sessions experience, including keynote sessions, breakout sessions, networking events, sponsors and exhibitors, meals, and more!

The digital experience will be offered to those that cannot make it to Orlando and will include access to limited content. You will select your preferred event experience at the time of registration.

When will the agenda be available?

The agenda overview is now available. Visit our [website](#) for more information.

Who is speaking at the event?

Sage Sessions brings together Sage customers and experts, thought leaders, and your peers to deliver the stories and inspiration that are important for your business. Our keynote session speakers include:

- Gary Vaynerchuk, Chairman, VaynerX and Chief Executive Officer, VaynerMedia

- Mickey North Rizza, Program Vice President, Enterprise Applications and Digital Commerce, IDC
- Walid Abu-Hadba, Chief Product Officer, Sage
- Aaron Harris, Chief Technology Officer, Sage
- Aziz Benmalek, Executive Vice President, Partners and Alliances, Sage
- Dan Miller, Executive Vice President, Medium Segment, Sage
- Rob Sinfield, Vice President, Product, Sage X3
- Nancy Teixeira, Vice President, North America Partner Strategy, Sage

Keynote sessions will take place from November 15-17, 2021, with the November 15 keynote session being exclusively for partners. Keynote sessions will be available to watch with the digital experience from November 16-17, 2021.

What breakout sessions will be offered?

You can personalize your event experience with access to learning opportunities, organized across three specialized breakout tracks. You'll leave with valuable information and tools, delivered by subject-matter experts, that you can take back to your business. The list of breakout tracks is available now on our [website](#).

The full breakout sessions schedule is available [here](#).

What is the digital experience?

While we hope our Sage X3 customers and partners will join us for the full Sage Sessions event in Orlando, Florida, for those that cannot attend the live event, our digital experience may be a great option. The digital event will run simultaneously with the live event, from November 16-17, and offers access to limited content including keynote sessions, select breakout sessions, and an exhibition. The agenda is now available [here](#) and the breakout sessions schedule is [here](#).

How do I book a hotel room?

We have secured a discounted rate for live event attendees at the Gaylord Palms Resort & Convention Center. To receive the discounted room rate, attendees must reserve a room using this [link](#), or by calling (877) 491-0442 and referring to Sage Sessions. Reservations must be made by **November 5, 2021**.

What if I want to change how I attend Sage Sessions?

You may make changes to how you attend the Sage Sessions by electing to attend in-person or via the online digital experience. Changes may incur additional fees or a partial refund depending how you chose to attend the Event. The amount refunded or charged will be determined by the original amount paid, and the current rate for the Event.

If you need to update how you will attend the Event, click the link provided in the registration confirmation email and log in to your profile using the email address and password created at the time of registration. Any changes to your event experience must be made by midnight ET on November 1, 2021.

I live in Canada. Can I attend Sage Sessions?

Canadians can enter the United States by air to attend Sage Sessions. At the time of the event, the US will require arriving international travelers to provide proof of being fully vaccinated, as outlined by the Centers for Disease Control (CDC), with two matching

doses of a CDC approved vaccine. Please check your provincial health guidelines for information on how to meet these new requirements.

To avoid quarantine upon your return to Canada, you will need to be fully vaccinated, submit your proof of vaccination status into the ArriveCAN app, and provide a negative COVID-19 PCR test 72 hours prior to departure from the United States.

For detailed information on travel requirements into the United States, click [here](#).

For detailed information on federal travel requirements into Canada, click [here](#).

Have questions regarding sponsorship?

Sponsorship is by invitation only. Please email sagesponsorship@sage.com for more information, and someone from our sponsorship team will get back to you.

Where can I learn more about Sage Sessions?

Please visit www.sage.com/sagesessions2021 for more information.

Still have questions?

Email sagesessionsinfo@sage.com and someone from the Sage Sessions team will get back to you.